

# eBusiness

## Defense Procurement and Acquisition Policy

### Individual Contribution Award

Ms. Margaret Gillam

US Air Force Center for Engineering and Environment (AFCEE)



Ms. LeAntha Sumpter, (Deputy Director for Program Development and Implementation, Defense Procurement & Acquisition Policy in the Office of the Under Secretary of Defense for AT&L) and Ms. Lisa J. Romney (Deputy, eBusiness) present Ms. Margaret Gillam with an eBusiness Individual Contribution Award.

# **Business**

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**Press Release**  
**March 2010**

### **Ms. Margaret Gillam**

Ms. Gillam is currently the Senior Command Official at the Air Force Center for Engineering and Environment (AFCEE) located at Kelly Air Force Base, San Antonio, TX, and she is responsible for implementation of DoD's Contractor Performance Systems, including the Contractor Performance Assessment Reporting System (CPARS), Architect-Engineer Contract Administration Support System, (ACASS), Construction Contractor Appraisal Support System (CCASS), and Past Performance Information Retrieval System (PPIRS). She was responsible for implementation and use of these systems as a Senior Command Official and Operational Requirements Committee member while working at the Headquarters Air Force Space Command, Peterson Air Force Base, Colorado.

Ms. Gillam has supported implementation of DoD's contractor performance systems since 2001 when the Air Force first implemented CPARS. She worked on the Operational Requirements Committee and championed many enhancements that benefitted all DoD users of these systems. She led the re-write of the Air Force's CPARS Policy Guide and co-authored the CPARS Quality Checklist so users could institute efficiencies and improve the quality of CPARs. In August of 2009, Ms. Gillam accepted a position at AFCEE where she has championed notable achievements in the collection and use of contractor performance information. Margaret also believes there are opportunities at the Federal level for development of automated systems to support contract close-out and for adoption of a Federal wide labor-price adjustment tool.

Ms. Gillam continues to make significant contributions to the contractor performance information systems in her current position. Since her arrival at AFCEE, she has led the effort to improve timely reporting and overall compliance. For the period July '09 to January '10, AFCEE has realized a 274% increase in registered Architect-Engineer (A-E) contracts. The number of A-E evaluations completed during this time has increased 225%. The rate of overdue evaluations has tumbled from 44 to 5%. Likewise on the Construction side, AFCEE has seen a 720% increase in the number of completed evaluations and the number of overdue evaluations has improved by 68%. Margaret would be the first to acknowledge these successes are due to the hard work of her PMs, focal points, etc. However, it is through her tireless efforts and leadership abilities that these improvements are possible.

