



ACQUISITION,
TECHNOLOGY
AND LOGISTICS

OFFICE OF THE UNDER SECRETARY OF DEFENSE

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27 FEB 2003

DPAP/EB

MEMORANDUM FOR TECHNICAL DIRECTOR, AUDIT FOLLOW-UP & GAO
AFFAIRS, OFFICE OF THE INSPECTOR GENERAL,
DEPARTMENT OF DEFENSE

THROUGH: DIRECTOR, ACQUISITION RESOURCES AND ANALYSIS ^{NS} 3/6/03

SUBJECT: Followup on OIG Report D-2001-075, "Standard Procurement System
Use and User Satisfaction," March 13, 2001

This is in response to your January 14, 2003, memorandum requesting an update on planned actions relating to recommendations in the subject report. The information requested is provided below.

Recommendations A.1.b, A.1.c, and A.1.d – Information Requested: Based on your June 6, 2002 comments, DoD will develop quantifiable performance measures as part of developing the post-Version 4.2 gap analysis objectives and strategy. DoD was also going to consider varied options for achieving post Version 4.2 objectives. Please discuss your ongoing actions to address the recommendations. Also, please provide any supporting documentation and estimated completion date(s).

STATUS: Version 4.2 (Increments 1-3) is currently the last identified block of the Standard Procurement System (SPS). However, some of the requirements in the original SPS Operational Requirements Document will remain unmet by Version 4.2. Defense Procurement and Acquisition Policy (DPAP) is the functional sponsor for SPS for DoD. We will validate the remaining requirements, identify their quantifiable performance measures, and begin to lead an effort this spring to determine the best strategy and alternative(s) for meeting those requirements. We intend to complete the analysis of alternatives considering various options to address the requirements in FY04. If this results in a subsequent block to the SPS program or a new acquisition program(s), the investment will be subject to a full economic justification and a Milestone B approval by the Milestone Decision Authority (MDA) in ASD C3I.



Recommendation A.2.b. – Information Requested: Your comments stated that the PMO was to finalize Version 4.2 Increment 1 training by September 2002 to support the deployment. The PMO was also developing Computer-Based Training for currently installed sites. Please discuss your ongoing actions to address training. If actions are complete, please provide supporting documentation. If actions are not complete, please explain and provide an estimated completion date(s).

STATUS: Product training for users is provided through three primary methods (instructor-led classes, computer based training, and the product feature PD Advisor). Training for all new SPS deployment site users is accomplished both immediately before and after installation. The SPS Joint Program Management Office (JPMO), the individual sites, and their Service representatives to the JPMO coordinate and schedule each new sites training. Instructor-led training classes are offered by the JPMO on a limited basis, with first priority given to new installation sites, and subsequently to upgrading sites on an as-needed basis. Version 4.2 Computer Based Training (CBT) was accepted by the JPMO in May 2002 and made available to all Services. This CBT is sent to sites approximately 4 to 6 weeks prior to upgrade. It enables the site's users to learn the new functionality, as well as obtain refresher training. The CBT is also available at Service-specific and JPMO-sponsored conferences as an instruction opportunity for users. Once an installed site is upgraded to Version 4.2, users can also query PD Advisor, a product help feature that provides on-the-spot assistance. Through the use of the CBT and the PD Advisor, the user is provided a continuous learning experience at the workstation.

Recommendation B.1, B.2, and B.3 – Information Requested:

Functional Requirements - Your comments stated that DoD is aware that Version 4.2, Increment 1 will not meet all required functionality. Please discuss your continuing efforts to ensure that the system meets user requirements. Please provide any supporting documentation to support your efforts since June 2002. Also, please provide an estimated completion date(s) for corrective actions.

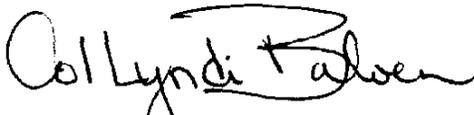
STATUS: All SPS requirements are provided to the JPMO via the acquisition functional pyramid governance structure that includes the Joint Requirements Board (front line Service and Agency representatives from the user community), the Joint Acquisition Electronic Business Oversight Board (validating and approving body), and the Acquisition Governance Board (providing the strategic vision). Version 4.2 Increment 1 met all but 16 of the initially identified 299 functional requirements for the user community. Version 4.2 Increment 2 and Increment 3 will complete 5 more of these requirements and provide additional technical capabilities including an adapter. Requirements beyond Version 4.2 Increment 3 will be reviewed as a part of the Analysis of Alternatives that will be led by this office, as indicated previously.

Recommendation B.1, B.2, and B.3 – Information Requested:

License Re-Distribution - Your comments stated that license re-distribution was not a significant issue at this time. Has DoD taken any additional actions to ensure that SPS licenses are properly tracked and re-distributed as necessary. In addition, what actions have been taken to ensure that validation of future requirements is completed before purchasing additional licenses. If corrective actions remain, please provide an estimated completion date.

STATUS: The JPMO and the vendor continue to review requests to redistribute licenses on a case-by-case basis. To date, all requests were approved and associated licenses redistributed. The Services' Desk Officers, who are responsible for deployment activities, continue to review their respective future requirements and license re-distribution needs, and request adjustments where necessary. Additionally, the JPMO is in negotiations with the vendor for a DoD-wide enterprise license.

If you need additionally information, my action officer is Ms. Lisa Romney, 703-695-1097, lisa.romney@osd.mil.


Deidre A. Lee
Director, Defense Procurement
and Acquisition Policy