
Procure-to-Pay Capability Summary

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SUBJECT: Surveillance and Performance Monitoring (SPM) Module

BACKGROUND: Effective contract surveillance allows the government to verify the contractor is fulfilling contract delivery and quality requirements and allows the government to document performance for the contract record. Contracting Officer's Representatives (CORs) function as the "eyes and ears" of the Contracting Officer and liaison between the government and contractor when executing surveillance responsibilities in accordance with FAR 2.101. To address vulnerabilities identified by the Panel on Contracting Integrity, the Department of Defense (DoD) developed the Surveillance and Performance Monitoring (SPM) Module. SPM provides visibility into the contract surveillance and performance monitoring conducted by designated CORs.

The SPM module facilitates management, oversight, surveillance, and performance monitoring. It replaces the COR Working File and the COR Online file with a COR Surveillance File. CORs can input data into SPM via the Surveillance and Oversight menu, which serves as a data entry point for all surveillance actions and documents stored in the COR Surveillance File. The SPM module provides a web-based application for the COR to inform the contracting officer of any ambiguities or discrepancies encountered when conducting contract surveillance.

POLICY: Policies in subpart 201.602 of the Defense Federal Regulation Supplement (DFARS) and Procedures, Guidance, and Instruction (PGI) 201-602-2 covers uses of the SPM module when perform contract surveillance and performance monitoring. DoD Instruction 5000.72 supplements these policies. Additional guidance may be found in the DoD Contracting Officer's Representative Guidebook.

DATA STANDARDS: The SPM module repurposes contract data from the Procurement Data Standard (PDS) and Electronic Document Access (EDA) module. The SPM module connects and shares data with other PIEE enterprise systems and modules (WAWF, GFP, EDA, and SPRS).

INFORMATION TECHNOLOGY INFRASTRUCTURE: The SPM module leverages the PIEE platform, which is Common Access Card (CAC) enabled. It is available to all military and civilian personnel of the Department of Defense. The SPM Module is also available to federal agencies, where users are granted access to the system via their PIV card or a username and password.

IMPACT: The SPM module focus on contract surveillance and performance monitoring functions that allow visibility and accountability necessary for leaders to manage the thousands of CORs assigned throughout the Department. The SPM module provides contracting and COR personnel a web-based portal for all relevant COR actions. COR management should review the COR surveillance and monitoring activities when evaluating the COR's performance via the SPM Module in PIEE.

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