



U.S. General Services Administration

Purchase Card Program Update

OUSD(A&S) / DPC / CeB

2022 GSA SmartPay Virtual Training Forum
August 3, 2022
Presenter: Ms. Lisa Romney
Director, Contracting eBusiness

Agenda

- Defense Pricing and Contracting (DPC) / Contracting eBusiness (CeB)
- DoD Governmentwide Commercial Purchase Card (GPC) Program Stats at a Glance
- Program Initiatives
- Systems Changes and Other Initiatives on the Horizon
- DPC GPC Website Changes / Training
- Recognition
- Questions
- Backup
 - Procure-to-Pay Handshakes
 - FedMall Training and Resources
 - Procurement Integrated Enterprise Environment (PIEE) – Tailoring for Government Administrators (GAMs)



Defense Pricing and Contracting / Contracting eBusiness

Defense Pricing and Contracting / Contracting eBusiness

Defense Pricing and Contracting (DPC) is responsible for pricing and contracting policy matters across the Department of Defense (DoD). DPC executes statutes, executive orders, and policies through the timely update of the Federal Acquisition Regulation (FAR) and Defense FAR Supplement (DFARS) and issuance of memoranda and guidance. DPC enables operations through business systems and standards. DPC empowers the DoD contracting community with resources.
<https://www.acq.osd.mil/asda/dpc/index.html>

DPC / Contracting eBusiness (CeB) manages the DoD enterprise data standards, internal control requirements, and systems required to write, distribute, and manage contract actions across the entire procurement lifecycle from acquisition strategy to contract closeout.
<https://www.acq.osd.mil/asda/dpc/ce/index.html>

CeB – Procure-to-Pay

- CeB advocates for the contracting community's equities within the Procure-to-Pay (P2P) business process through the P2P Process Advocate's Working Group.
- P2P encompasses all business functions necessary to obtain goods and services using procurement processes and procedures including executing procurement requirements, strategy, procurement award and management, receipt and acceptance, entitlement, disbursement, and closeout.
- P2P focus areas:
 - Transparency of procurement spend
 - Data exchange / handshakes in key steps in the P2P process
- For more information on the systems and capabilities, refer to the:
 - Procure-to-Pay Capability Summaries: <https://www.acq.osd.mil/asda/dpc/ce/p2p/p2p-capability-summaries.html>
 - Contracting eBusiness – Procure-to-Pay (P2P) website: <https://www.acq.osd.mil/asda/dpc/ce/p2p/index.html>
 - Procure-to-Pay – Training Symposium – April 2022 Presentations: <https://www.acq.osd.mil/asda/dpc/ce/p2p/p2p-training-symposium.html>

CeB - GPC Agency Program Management Office

DPC transferred certain GPC procurement oversight responsibilities from DPC to the Defense Contract Management Agency (DCMA). CeB is the DoD GPC Agency Program Management Office (PMO). The PMO:

- Oversees and supports the DoD GPC Program
- Develops, disseminates, and maintains DoD GPC policies
 - In calendar year 2022, CeB is targeting release of *DoD GPC Program Policy*, a GPC-unique guidebook
- Chairs and oversees the Integrated Solutions Team (IST) Governance Board
- Provides for a Data Mining (DM) capability that enables Components to prevent / identify policy non-compliances
- Facilitates GPC reporting
- Drafts and staffs legislative proposals to streamline business processes
- Oversees award of SmartPay contract task orders; serves as the Contracting Officer's Representative (COR)*

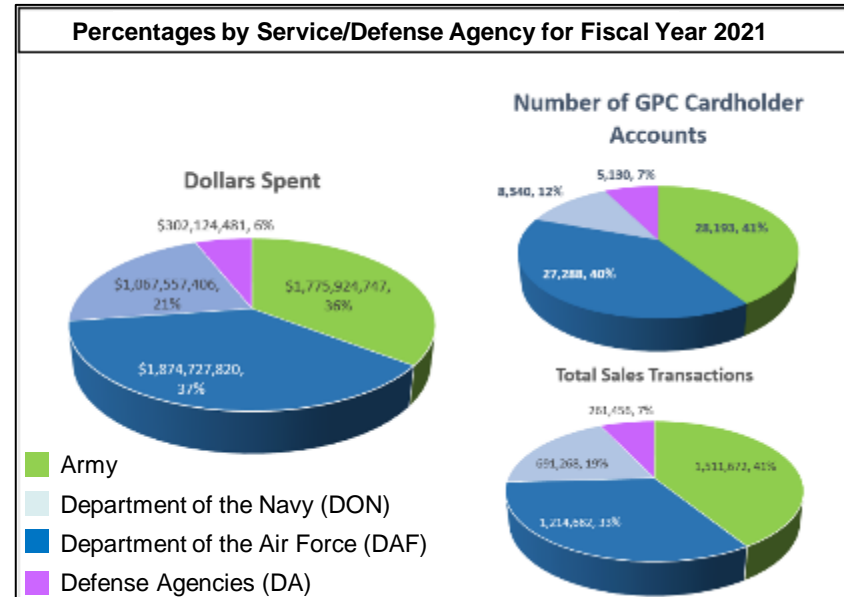




DoD GPC Program Stats at a Glance

DoD GPC Program Summary

Program Metrics			
Fiscal Year	Number of GPC Cardholder Accounts	Total Sales Transactions	Dollars Spent
2021	68,951	3,679,078	\$5,020,334,454
2020	70,716	4,018,484	\$5,326,588,313
2019	70,165	4,951,221	\$5,860,476,687
2018	69,064	4,820,032	\$5,072,064,329
2017	68,667	4,961,551	\$4,848,254,227
2016	69,104	5,232,630	\$4,984,668,828
2015	69,801	5,422,585	\$4,979,873,793
SMARTPAY3			



Joint Appointment Module (JAM) – Operational Support


GPC Active Appointments by Role* As of 05/27/2022							
	CPM	OA/OPC	A/OPC	A/BO	CO	CH	Total
Army	5	241	736	15,811	14,102	22,220	53,115
DON	3	300	1,295	3,390	6,042	5,842	16,872
DAF	5	159	418	13,722	1,302	20,719	36,325
DA	27	44	130	2,673	2,165	2,906	7,945
Total	40	744	2,579	35,596	23,611	51,687	114,257

JAM GPC Active Warrants As of 05/27/2022					
	Total JAM GPC Active Warrants	OA/OPC with Delegating/Appointing Authority	CH with Warranted Contingency Contracting Special Designation	CH with Contract Ordering Official Special Designation	CH with Overseas Simplified Acquisition Special Designation
Army	2,209	494	17	836	862
DON	2,088	1256	23	749	60
DAF	10,063	239	160	7,908	1,756
DA	1,692	132	163	1,362	35


*Roles: CPM – Component Program Manager, OA/OPC – Oversight Agency/Organization Program Coordinator, A/OPC – Agency/Organization Program Coordinator, A/BO – Approving/Billing Official, CO – Certifying Officer, CH – Cardholder

Data Mining Case Closures – As of May 6, 2022


Army Open/Closed Cases by Semi-Annual Reporting Period As of 05/06/22

	Total Cases	Total Closed	Total Open
FY2022 SA1	123,719	123,390	329
FY2021 SA2	177,574	177,574	0 
SY2021 SA1	122,415	122,415	0
FY2020 SA2	171,936	171,936	0
FY2020 SA1	373,400	373,400	0
FY2019 SA2	200,987	200,987	0
FY2019 SA1	18,517	18,517	0
Total	1,188,548	1,188,219	329


DAF Open/Closed Cases by Semi-Annual Reporting Period As of 05/06/22158

	Total Cases	Total Closed	Total Open
FY2022 SA1	57,061	56,903	158
FY2021 SA2	64,357	64,357	0 
SY2021 SA1	61,837	61,837	0
FY2020 SA2	113,245	113,245	0
FY2020 SA1	172,021	172,021	0
FY2019 SA2	103,015	103,015	0
FY2019 SA1	7,471	7,471	0
Total	579,007	578,849	158

DON Open/Closed Cases by Semi-Annual Reporting Period As of 05/06/22

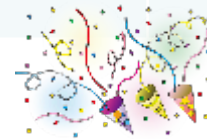
	Total Cases	Total Closed	Total Open
FY2022 SA1	29,708	28,288	1,420
FY2021 SA2	34,638	34,636	2 
SY2021 SA1	28,444	28,444	0
FY2020 SA2	58,000	58,000	0
FY2020 SA1	103,652	103,652	0
FY2019 SA2	61,498	61,498	0
FY2019 SA1	5,003	5,003	0
Total	320,943	319,521	1,422

DA Open/Closed Cases by Semi-Annual Reporting Period As of 05/06/22

	Total Cases	Total Closed	Total Open
FY2022 SA1	10,130	10,073	57
FY2021 SA2	10,866	10,866	0 
SY2021 SA1	6,711	6,711	0
FY2020 SA2	13,977	13,977	0
FY2020 SA1	14,272	14,272	0
FY2019 SA2	14,951	14,951	0
FY2019 SA1	3,451	3,451	0
Total	74,358	74,301	57

IOD* - Improvement to True Positive Rate Across DoD

SAHAR* Reporting Period(s)	SAHAR Cycle(s)	Flagging Rate (Excludes Auto Closed)	True Positive Rate
2020/03/20 – 2020/09/19	SA2 FY20 (6 months – 1 cycle)	12%	5.46%
2020/09/20 – 2021/09/19	SA1/SA2 FY21 (12 months – 2 cycles)	6%	10.81%



- ✓ Closure percentages have greatly improved because the:
 - ✓ IST actively manages the DM rules and process to ensure only high-risk cases require adjudication.
 - ✓ Agency PMO provides additional active management and oversight.
- ✓ The increase to the True Positive Rate (TPR) in FY21 means that when closing cases, twice as often people are finding program non-compliances as they did in FY20.
 - ✓ This means that we are referring higher risk cases for review and that we are making better use of people's time. And, because people are finding program non-compliances during their reviews, they are likely to be more attentive when conducting reviews.
- ✓ For more details, attend the GPC Policies and Directives session at this forum or talk to your CPM.

DoD COVID-19 Tracking

Thank you for your hard work on the COVID-19 response.

4/10/2020–3/31/2022	Transactions	Spend
Army	49,803	\$115,764,740
DAF	31,040	\$42,300,271
DON	29,236	\$69,439,870
DA	9,318	\$17,430,120
<i>DoD Total:</i>	119,397	\$244,935,001

- This data is based on Purchase Log entries by CHs.
- DPC has issued two memorandums in 2018/2019 that mandate use of particular fields in the Purchase Log so that this type of analysis can be conducted, and so that we can provide accurate data for decision-making and audits.
- As leaders of the Program, it is important that you send that message to participants and stress to CHs that they need to comply with this requirement.

Audits / Findings

Audit	Objective/Status
DoDIG COVID-19 Audit (DoD OIG D2022-D000AX-0143.00)	Office of the Inspector General (OIG) has approved an audit of DoD use of the GPC in support of the Coronavirus Disease-2019 Pandemic. The DoD IG announced the COVID-19 audit on June 1, 2022.
Government Accountability Office (GAO) Disaster Response Audit (GAO 21-42 / 103467)	When supporting disasters and other Emergency Type Operations (ETOs), officials face pressure to provide goods and services quickly, which can increase the risk of fraud or other non-compliances. Agencies need to have policies in place that ensure they can identify which GPC transactions were made in support of ETOs and put appropriate compensating controls in place to address increased fraud risk.
DoDIG Cybersecurity Risk of GPC COTS IT Purchases Audit (DoDIG-2019-106)	Heightened attention needs to be paid when the GPC is being used for Commercial Off-the-Shelf (COTS) Information Technology (IT) purchases to mitigate supply chain and cyber security risk.
DoDIG Audit of DoD Federal Mall Purchases (D2021-D000AT-0083.000)	Determine whether DoD made purchases through FedMall in accordance with Federal and DoD policies.



Program Initiatives

Collaboration with Comptroller/DFAS

- ✓ 1099 Reporting: CeB is working in close coordination with the Comptroller and the Defense Finance and Accounting Service (DFAS) to provide clear guidance on 1099 reporting, process improvements for timely reporting, and compliance on use of Convenience Checks.
- ✓ DD Form 577 Appointment Requirements: Worked policy issues related to termination of DD Form 577 appointments, documents required to support manual payment of GPC invoices, and process when an invoice is certified electronically and then converted to manual payment.
- ✓ Collaborating on data: Purchase card data is now shared with Advana. The Procurement Business Intelligence Service (PBIS) is moving under Advana – Interface Control Agreement governs data, roles, and responsibilities.
 - Advana is the Department’s single enterprise authoritative data management and analytics platform.
 - Use of any other platform must be approved by the DoD Chief Data Officer.
 - For more information, see the “Creating Data Advantage” memorandum dated May 5, 2021 and DoD Financial Management Regulation Volume 1, Chapter 10.

Program Management Review Collaboration with DPC, Contract Policy, and DCMA

- ✓ CeB consolidates contract and purchase card data from eBusiness tools into a single deck that is briefed to the Commanding Officer / Head of Contracting Activity in advance of reviews.
- ✓ Collaborated with DCMA Program Management Review (PMR) Team to develop a standard comprehensive PMR review checklist.
- ✓ GPC Component Program experts participate as team members on Defense Agency PMRs:
 - Good learning experience
 - Opportunity for CPMs to share ideas
 - Receive Continuous Learning Points (CLPs) for your time commitment
- ✓ Reviews have resulted in heightened attention to issues such as Defense Agencies Initiative (DAI) challenges related to GPC Contract Pay.

Collaboration with OSD Principal Staff Assistants Cyber Security Stakeholders

- ✓ Pursuing legislation to grant permanent 889 Executive Agency Waiver Authority.
- ✓ Drafting micro-purchase policy to reduce administrative burdens related to ensuring 889 compliance.
 - Developing GPC CH checklist to help mitigate supply chain and cyber security vulnerabilities.





Systems Changes and Other Items on the Horizon

Improvements to PIEE

- Tailoring for GAMs: GAMs can update their PIEE profile to select the “areas of interest” for which they want to receive email notifications. A new “area of interest” for GPC has been created. For more information, attend the DoD GPC Electronic System Update session at the Training Forum.

Course	August 3	August 4
DoD GPC Electronic Systems Update	8:00 – 9:10 12:30 – 1:40	8:00 – 9:10

- FedMall/PIEE Single Sign-On (SSO): GPC JAM appointed CHs are automatically granted FedMall SSO to PIEE making it easier to shop on FedMall, if they choose to do so.

Benefits of Using FedMall

- GPC may be used in FedMall to make open-market purchases in the FedMall MarketPlace, place orders for commercial supplies against Long Term Agreements (LTAs), and requisition items.
- FedMall performs Federal Procurement Data System-Next Generation (FPDS-NG) reporting for GPC orders for commercial items placed against all LTAs and federal supply schedules.
- FedMall shoppers have access to the Supplier Performance Risk System (SPRS) Rating that is calculated daily to represent a vendor's performance compared to all other rated vendors based on direct input from shoppers. Higher SPRS Rating = lower procurement risk.
- As a result of the new PIEE interface with the Defense Enrollment Eligibility Reporting System (DEERS), when a CH leaves an organization or Government service, their JAM appointment will be terminated within a specified period of time. Once that happens, their FedMall access will be removed, if it was granted by having a CH appointment.



PIEE Webinar Training Series

- Access the recorded PIEE webinars listed in the table below from the DoD Procurement Toolbox at: <https://dodprocurementtoolbox.com/site-pages/procurement-integrated-enterprise-environment-piee>

Webinar	Description
GAM 101	Provides PIEE GAMs with a basic understanding of a GAM's roles and responsibilities and how to complete daily tasks.
GAM 201	Provides a deeper dive into some of the more complex aspects of the GAM role and managing user's access.
EDA Reporting 101	Provides an update on PIEE's reporting footprint, now found in Electronic Data Access (EDA).
JAM, GPC, and FedMall	Covers current JAM features for GPC and an overview of FedMall.
WAWF for CORS	Provides CORs an overview of how to use Wide Area Workflow (WAWF). Focuses on how to work both the Commercial Invoice 2n1 and Receiving Report documents.

- Navigate to a comprehensive set of PIEE training resources on the PIEE – Web Based Training (WBT) website at: <https://pieetraining.eb.mil/wbt/>
- View upcoming events on the DoD Procurement Toolbox events calendar at: <https://dodprocurementtoolbox.com/events/calendar>



DPC GPC Website Changes/Training

DPC Website Changes

Fresh look for Acquisition & Sustainment (A & S) websites – modern navigation – great resources

<https://www.acq.osd.mil/asda/dpc/index.html>

The screenshot shows the homepage of the Defense Pricing and Contracting (DPC) website. The header includes the DPC logo and navigation links: Home, About, Our Organization, Search, Contact Us, and Accessibility. The main heading is "Defense Pricing and Contracting" with a sub-heading: "Defense Pricing and Contracting is responsible for pricing and contracting policy issues across the Department of Defense (DoD). We provide advice, expertise, and policy through the wide expertise of the Federal Acquisition Regulation (FAR) and the Federal Acquisition Regulation (FAR) and the acquisition of information and technology services, the acquisition of information systems and hardware." Below this, it states: "We empower the DoD to acquire the best value for its resources." The main content area features four columns: "Mission" (with a target icon), "Vision" (with an 'A' icon), "Goals" (with a globe icon), and "Resources" (with a person icon). The "Resources" column lists: Policy Tools, DoD's Acquisition, FAR/5010, Workflows, and Program Tools. At the bottom, there is a portrait of John M. Tenaglia, Principal Director, Defense Pricing and Contracting, with links for "Read Story" and "Download Photo".



John M. Tenaglia

Principal Director, Defense Pricing and Contracting

[Read Story](#)

[Download Photo](#)

CeB / GPC Website Changes

Fresh look for A & S websites – modern navigation – great resources

<https://www.acq.osd.mil/asda/dpc/ce/pc/index.html>



Purchase Cards are government charge cards that enable the Department of Defense to streamline its business processes and thereby free up resources for critical national security needs.

<p>SmartPay 3 Transition Information</p> <p>Find all items related to the transition from SmartPay 2 to SmartPay 3.</p> <p>Learn More</p>	<p>Policy Docs & Guides</p> <p>A comprehensive repository of all active GPC policy.</p> <p>Learn More</p>	<p>Training</p> <p>Find D4M courses, handy guides, and more to help with your GPC training needs.</p> <p>Learn More</p>
<p>Systems</p> <p>Information on systems that support the GPC lifecycle.</p> <p>Learn More</p>	<p>FAQs</p> <p>Find answers to your frequently asked questions here.</p> <p>Learn More</p>	<p>Archive</p> <p>Find historical GPC documents for reference for the Purchase Card community.</p> <p>Learn More</p>



Recognition

Recognition

DAF	Salvador Ramirez
	Tiffany Slopka
	Tammie Umsted
DPC	Denise Reich
Defense Health Agency (DHA)	Irving Council
Defense Logistics Agency (DLA)	Lori Evans

DoD Education Activity (DoDEA)	Tiga Merrill
Defense Threat Reduction Agency (DTRA)	Barbara Zoscak
DON	Tiffany Kirtsey
Washington Headquarters Services (WHS)	Richard Gutter
	Cheryl Malloy



Questions



If you have additional questions, please contact us at the
DoD GPC Shared Mailbox
dodpcpo@sterlingheritage.com with the subject
“TrainingForum2022”



Backup

- P2P Handshakes
- FedMall Training and Resources
- PIEE – Tailoring for GAMs

P2P Handshakes

Data Exchange	P2P Process
1. Purchase Request Creation and Funds Certification	Create Purchase Requisition
2. Pre-Award Funds Validation	Award Procurement Instrument
3. Record Obligation	Award Procurement Instrument
4. Administer Procurement Instrument and Supplemental Procurement Instrument	Manage Procurement Instrument Entitlement, Administer Procurement Instrument
5. Distribute Receipt and Acceptance	Perform Receipt, Acceptance, and Return
6. Perform Entitlement	Manage Procurement Instrument Entitlement
7. Pay the Vendor and Record Disbursement	P2P process: Manage Disbursement
8. Report Payments to Treasury	Budget to Report End-to-End
9. Distribution of Contract Completion Statements	Perform Procurement Instrument Closeout

FedMall Training and Resources

- Attend the FedMall sessions at the 2022 GSA SmartPay Virtual Training Forum
- Take advantage of the Purchase Card Training and GPC Program One-Pagers on the DPC website: <https://www.acq.osd.mil/asda/dpc/ce/pc/training.html>
- Visit the FedMall website for Registration Quick Start Guides: <https://www.dla.mil/Info/FedMall/>
- Take advantage of FedMall training:
 - FedMall training course description page: <https://www.dla.mil/HQ/LogisticsOperations/TrainingandReference/CourseDescriptions/CRSFedMall/>
 - FedMall DLA Order course description page: <https://www.dla.mil/HQ/LogisticsOperations/TrainingandReference/CourseDescriptions/CRSFedMallDLAOrders/>
 - FedMall Town Halls and FAQs page: <https://www.dla.mil/Info/FedMall/TownHalls/>
 - FedMall webinars page: <https://www.dla.mil/Info/FedMall/Training/>
- To become a FedMall shopper, contact FedMall Customer Support toll free at 1-877-352-2255 and select Option 2. For Commercial callers, dial 1-269-704-7921 and select Option 2. The lines are open 24 hours a day, seven days a week.

PIEE - Tailoring for GAMs



Areas of Interests:

- Identify what emails go to a GAM for action
- Capture GAM's primary function within organization
- Help align user's questions during GAM lookup to the correct GAM

Areas of Interests are Not:

- Systematic prohibition against managing roles outside of area of interest
- Module Specific GAMs
 - e.g., Security GAM can still manage user's access request for a JAM role

Areas of Interest Matrix: <https://piee.eb.mil/xhtml/help/areasOfInterestHelp.xhtml>

