CUSTOMER FEEDBACK
Is CPARS an effective tool for improving Government-Contractor communication?

YES!
Approximately 91% of Government Assessing Officials and 98% of Contractor Representatives agree that the CPARS process improves Government-Contractor communication!

TRAINING
NSLC Detachment Portsmouth provides on-site seminars and on-line training, as well as the CPARS, ACASS, and CCASS practice applications. Training information is available from the CPARS web page at http://cpars.navy.mil

SECURITY
CPARS information is Sensitive But Unclassified (SBU). A unique user identification and password is issued by designated Focal Points for every user. All actual data entered into and retrieved from the system is encrypted using the security features incorporated into the web browser. Access to the system requires a PC with the Windows (or compatible) operating system and an Internet browser which supports 128-bit encryption.
CPARS Information is Source Selection Sensitive, treat in accordance with FAR 3.104.

POINTS OF CONTACT

Website:
http://cpars.navy.mil

CPARS Module
Project Manager:
DSN: 684-1712, ext 480
Comm: 603-431-9460, ext 480
Email: webptsmh@navy.mil

Customer Support Desk:
DSN: 684-1890, ext 486
Comm: 603-431-9460, ext 486
Email: webptsmh@navy.mil

ACASS/CCASS Modules
USACE Project Manager:
Comm: 503-808-4590
Email: cenwp-caic@usace.army.mil

Navy Project Manager:
DSN: 684-1712, ext 463
Comm: 603-431-9460, ext 463
Email: webptsmh@navy.mil

Customer Support Desk:
Comm: 503-808-4590
Email: cenwp-caic@usace.army.mil

10/05
OVERVIEW
In 1998 the Navy developed the standardized Contractor Performance Assessment Reporting System (CPARS) in response to the Federal Acquisition Regulation (FAR) requirement for collection and evaluation of Past Performance Information. CPARS is a web-enabled application that collects and manages a library of automated contractor report cards. A report card assesses a contractor's performance and provides a record, both positive and negative, on a given contract for a specific period of time. Each report card is based on objective facts and is supported by program and contract management data. Use of CPARS promotes report card consistency, increases data integrity, and motivates improved contractor performance. CPARS is used by the Navy, Marine Corps, Air Force, US Army Corps of Engineers, Defense Logistics Agency, and numerous Other Defense Agencies.

NEWS & EVENTS
December 2004 - CPARS Selected as DoD Core Solution for Reporting of Contractor Performance Information

October 2005 - CPARS Enhanced to Include Modernized Architect-Engineer Contract Administration Support System (ACASS) and Construction Contractor Appraisal Support System (CCASS) Reporting

SOURCE SELECTION
CPARS has connectivity with the Federal Past Performance Information Retrieval System (PPIRS). PPIRS is the system used to collect and retrieve performance assessment reports from Federal agencies for use in source selection determination. Completed CPARS report cards are transferred to PPIRS on a weekly basis and are available for source selection purposes. Source selection officials should visit the PPIRS website at http://www.PPIRS.gov for additional information.

REFERENCES
Federal Acquisition Regulation (FAR)
FAR 42.15: Must collect contractor past performance information
FAR 15.304: Must evaluate past performance information in competitive procurements
FAR 36.201: Shall Evaluate Contractor Performance & Prepare Performance Reports for Construction Contracts
FAR 36.604: Shall Evaluate Contractor Performance & Prepare Performance Reports for Architect-Engineer Contracts

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<th>Business Sector</th>
<th>Dollar Threshold</th>
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<td>- Ship Repair/Overhaul</td>
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<td>Operations Support</td>
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