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# Procure-to-Pay Capability Summary

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PUBLICATION DATE: April 17, 2019

**SUBJECT:** Surveillance and Performance Monitoring (SPM) Module (*currently known as Department of Defense Contracting Officer Representative Tracking (CORT) Tool*)

**BACKGROUND:** To address vulnerabilities identified by the Panel on Contracting Integrity, the Department of Defense (DoD) initiated the development of the DoD Contracting Officer Representative Tracking (CORT) Tool, a web-accessible application deployed across DoD in 2012 and designed to perform two primary functions: 1) the nomination, designation and revocation of Contracting Officer Representatives (CORs) appointed to a contract awarded by a Department of Defense Agency; and 2) provide visibility into the COR contract monitoring and surveillance process for which a COR had been appointed. In 2018, the Procurement Business Requirements Operations Group determined that all appointment functions in the Procurement Integrated Enterprise Environment (PIEE) (including CORs) should occur in the Joint Appointment Module (JAM). In 3<sup>rd</sup> Qtr FY19, the COR nomination and appointment functions will migrate into the JAM application.

Based on feedback from theater and the user community, Defense Pricing & Contracting (DPC) initiated a redesign of the CORT Tool that separated the CORT capability into two modules, JAM mentioned above, and a module named the Surveillance and Performance Monitoring (SPM) Module. SPM will be deployed as a module in PIEE and facilitate management, oversight, surveillance, and performance monitoring. All individuals, performing service contract surveillance will have access to and use of this capability.

**POLICY:** DFARS 201.602-2 and PGI 201.602-2 require COR nomination, monitoring and surveillance of contracts. This guidance will be updated once the SPM and JAM updates are deployed. Additional guidance may be found in DoD Instruction 5000.72 and the DoD Contracting Officer Representative Guide.

**DATA STANDARDS:** SPM will repurpose contract data from the Procurement Data Standard (PDS) and Electronic Document Access module. The training information captured in JAM will be displayed in SPM.

**IT INFRASTRUCTURE:** SPM module leverages the PIEE platform, which is Common Access Card (CAC) enabled and available to all military and civilian personnel of the Department of Defense. SPM is also available to federal agencies, where users are granted access to the system via their PIV card or a username and password.

**IMPACT:** SPM provides contract surveillance and performance monitoring functions and the visibility and accountability necessary for leaders to manage the thousands of CORs assigned throughout the Department. SPM provides contracting and COR personnel a web-based portal for all relevant COR actions. COR management must review the COR surveillance and monitoring activities when evaluating the COR performance via the SPM Module in PIEE. JAM will now contain COR nominations and appointments. Trained CORs will be assigned to a contract via this module.

**CONTACT:** Mae Bartley, OUSD(A&S)/DPC at 703-697-4420, [mae.k.bartley.civ@mail.mil](mailto:mae.k.bartley.civ@mail.mil)