

# PRODUCT SUPPORT PULSE

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## MESSAGE FROM DASD(PS)



Team,

I joined the Product Support Team in February 2020 at a challenging and dynamic time. In addition to pivoting to support the nation's COVID-19 response, we are working to update Acquisition policy to apply product support responsibilities and functions to the Adaptive Acquisition Framework. This framework provides agile, tailorable approaches to acquiring capabilities that will meet our Warfighter's needs.

My office is also supporting the ongoing Acquisition Workforce Transformation. We're working with representatives across the Life Cycle Logistics (LCL) enterprise to streamline our current LCL certification process and provide training assets that can be tailored to better meet workforce needs.

We look forward to sharing highlights from our ongoing efforts in this quarterly newsletter. We hope that this will serve as a tool to help keep you informed and connected with us as we work together to support our Warfighter and our nation.

  
Jacqueline Ferko

## HIGHLIGHTS

Message from DASD(PS)

PSM Spotlight: Mr. Darrell White

DoD 5000 Policy Overhaul and PS

GBSD Program Updates and Highlights

LCL Workforce Transformation

## ANNOUNCEMENTS

The 2020 PSM Workshop has been postponed due to COVID-19; new dates TBD.

The LCL Workforce Webpage has launched! Click [here](#).

2020 Individual Achievement Award for Life Cycle Logistics Defense Acquisition Awards. Click [here](#) for details.

Soon-to-be Announced:

The USD(A&S) call for nominations for the:

- 2020 Secretary of Defense Performance Based Logistics (PBL) Awards.
- 2020 Secretary of Defense Product Support Manager (PSM) Awards.

## PSM SPOTLIGHT



Mr. Darrell White was the 2019 ACAT I Product Support Manager (PSM) of the year! Mr. White was the PSM for the PMA-275 Joint V-22 Program, Patuxent Naval Air Station, Patuxent River, Maryland from January, 2018 through December, 2018. He was nominated by the Department of the Navy and lauded for his unparalleled performance and superb leadership; consistently delivering readiness improvement solutions that resulted in significant Mission Capability rate increases. His proactive approach to Performance Based Logistic management and metrics oversight directly attributed to numerous cost avoidances and improved performance. Congratulations Mr. White, and thank you for your service! We look forward to honoring you at the next PSM Workshop.

## POLICY



### DoD 5000 Gives PS Equal Billing!

Up to 70 cents of every dollar spent on a major weapon system goes to sustainment, so we need **reliable, repeatable, and accurate O&S cost estimates** balanced **with** RDT&E and Procurement to ensure the long-range affordable readiness and maintainability of deployed fleets and fielded systems.

The **DoD 5000 Series policy overhaul** addresses this perpetual and costly balancing act by fully implementing PS statutes, so they can live up to their potential.

This policy overhaul gives PS equities **equal billing** in the DoD 5000 operating principles to **integrate** the risk management of PS, supportability and systems engineering, and O&S cost management, as reflected in the AoA and acquisition strategy.

Also promising, **the PSM** now rounds out the list of the four critical acquisition managers, along with the MDA, PEO, and PM.

POC: Ms. Denise Little  
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## PROGRAMS



In support of the Ground Based Strategic Deterrent (GBSD) program, the ODASD(PS) is leading the OASD(S) effort in supporting the Program throughout its Acquisition and Development process. With the Under Secretary of Defense for Acquisition and Sustainment (USD(A&S)) being the Defense Acquisition Executive, ODASD(PS) is an active Overarching Integrated Product Team (**OIPT**) member, ensuring the program is on track for the upcoming Milestone B decision, with focus on Sustainment Risks and Activities executed for the program.

Specific program support from ODASD(PS) includes: biweekly meetings with the GBSD **PSM** Team, providing consult on the path forward; program documentation review and recommendations (i.e., **LCSP, RAM-C** Report, etc.); parallel Sustainment Risk Assessment leading up to MS-B DAB and EMD Contract Solicitation.

POC: Mr. Dave King  
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## WORKFORCE



In 2019, the Under Secretary of Defense for Acquisition and Sustainment (USD(A&S)) directed the Acquisition Workforce Transformation to focus the Department's limited resources to better support the acquisition workforce and streamline training requirements. In support of the Transformation, the ODASD(PS) stood up the Life Cycle Logistics (LCL) Workforce Transformation Task Force. The Task Force, with LCL representatives from across the enterprise, has proposed a streamlined 2-level certification process and credentials tied to the 12 Integrated Product Support Elements. (Credentials are recognition given for completing specialized training in a particular career field or profession.) This proposed framework will reduce training requirements for LCLs by over 100 hours, focus on core LCL training, and better enable individual proficiency. Efforts to approve and implement these proposals are ongoing.

POC: Mrs. Carrie Limo  
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## PULSE POINTS



In the midst of the current COVID-19 Coronavirus pandemic, the issue of counterfeiting and counterfeit items entering our supply chains continues to rise to the forefront. In this particular instance the challenge involves the threat from production, sale, procurement, and distribution of counterfeit personal protection equipment (PPE), including respirators and masks. Potential implications are wide and varied; they include increased threat of fraud, risk of substandard quality equipment entering our supply chains, inability of workforce members to discern counterfeit items from approved/certified items, inability to identify the source(s) of items, likelihood of premature item failures, and potential for fostering lack of trust in essential protective equipment, among others. More critically, counterfeit items also bring accompanying risks to health, safety and even lives of first responders and medical professionals. For the full article click [here](#).

Written by: Mr. Bill Kobren, Defense Acquisition University