DAU Supports You With Our Acquisition Learning Model (ALM)

The Acquisition Learning Model integrates our learning assets and services, focusing on improving the acquisition outcomes of our customer organizations...and workforce professional excellence!
Integrated Suite of Product Support
Focused Learning Assets & Related Resources

Product Support ACQuipedia Suite
https://dap.dau.mil/acquipedia/Pages/Default.aspx

Product Support Archives & Blogs
https://go.usa.gov/xXaF4

Product Support Mission Assist
Workshops, Consulting Support
www.dau.mil/consulting-services

Product Support Guidance Suite
https://www.dau.mil/tools/p/integrated-product-support-
Guidebook-Suite

Product Support Tools Suite
https://www.dau.mil/tools/p/integrated-product-support-
Tools-and-Resources

Logistics Training

Logistics Continuous Learning

Logistics Functional Area Gateway
https://www.dau.mil/training/career-development/logistics/

Logistics Continuous Learning

Product Support Communities of Practice (CoP)
https://www.dau.mil/training/career-development/logistics/p/Communities-of-Practice
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Focused Learning Assets & Related Resources

Logistics Functional Area Gateway
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Product Support Tools Suite

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https://www.dau.mil/training/career-development/logistics/p/Communities-of-Practice

Product Support Articles & Blogs
https://go.usa.gov/xXaF4
# Product Support Training Spanning the System Life Cycle  
(FY18 DAWIA Certification Requirements)

## Level I Certification

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACQ 101</td>
<td>Fundamentals of Systems Acquisition Management</td>
<td>25 hrs, online</td>
</tr>
<tr>
<td>ENG 101</td>
<td>Fundamentals of Systems Engineering</td>
<td>35 hrs, online</td>
</tr>
<tr>
<td>LOG 100</td>
<td>Life Cycle Logistics Fundamentals (FY18)</td>
<td>27 hrs, online</td>
</tr>
<tr>
<td>LOG 102</td>
<td>Fundamentals of System Sustainment Management</td>
<td>25 hrs, online</td>
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<tr>
<td>LOG 103</td>
<td>Reliability, Availability and Maintainability (RAM)</td>
<td>22 hrs, online</td>
</tr>
<tr>
<td>CLL 008</td>
<td>Designing for Supportability in DoD Systems</td>
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</tr>
<tr>
<td>CLL 011</td>
<td>Performance Based Life Cycle Product Support (PBL)</td>
<td>Knowledge based</td>
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</tbody>
</table>

**1 Year Experience**

## Level II Certification

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<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
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</thead>
<tbody>
<tr>
<td>ACQ 202</td>
<td>Intermediate Systems Acquisition, Part A</td>
<td>35 hrs, online</td>
</tr>
<tr>
<td>LOG 200</td>
<td>Product Support Strategy Development, Part A</td>
<td>22 hrs, online</td>
</tr>
<tr>
<td>LOG 206</td>
<td>Intermediate Systems Sustainment Management</td>
<td>27 hrs, online</td>
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<tr>
<td>CLL 001</td>
<td>Life Cycle Mgt &amp; Sustainment Metrics</td>
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<tr>
<td>CLC 011</td>
<td>Contracting for the Rest of Us</td>
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</tr>
<tr>
<td>CLL 012</td>
<td>Supportability Analysis</td>
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</table>

### Application/Case Based

**2 Years Experience**

## Level III Certification

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<tr>
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<tbody>
<tr>
<td>ACQ 203</td>
<td>Intermediate Systems Acquisition, Part B</td>
<td>4.5 days, classroom</td>
</tr>
<tr>
<td>LOG 201</td>
<td>Product Support Strategy Development, Part B</td>
<td>4.5 days, classroom</td>
</tr>
<tr>
<td>LOG 235</td>
<td>Performance-Based Logistics</td>
<td>16 hrs, online</td>
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<tr>
<td>CLL 005</td>
<td>Developing a Life Cycle Sustainment Plan (LCSP)</td>
<td></td>
</tr>
<tr>
<td>CLL 015</td>
<td>Product Support Business Case Analysis (BCA)</td>
<td></td>
</tr>
<tr>
<td>CLC 0020</td>
<td>Independent Logistics Assessments</td>
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### Choice of:
- EVM 101 Earned Value Mgt OR
- RQM 110 – Requirements Mgt OR
- CON 121/124/127 Contract Planning, Execution and Mgt OR
- LOG 204 – Configuration Mgt OR
- LOG 215 Technical Data Mgt

**4 Years Experience**

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<thead>
<tr>
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<tbody>
<tr>
<td>LOG 340</td>
<td>Life Cycle Product Support</td>
<td>4.5 days, classroom</td>
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<tr>
<td>LOG 350</td>
<td>Enterprise Life Cycle Logistics Management</td>
<td>9.5 days, classroom</td>
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<tr>
<td>CLL 005</td>
<td>Developing a Life Cycle Sustainment Plan (LCSP)</td>
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### Choice of:
- LOG 211 – Supportability Analysis OR
- BCF 215 – O&S Cost Analysis OR
- ACQ 265 – Services Acquisition OR
- ACQ 315 – Understanding Industry (Business Acumen)

**4.0-4.5 days, classroom**

*Case/Scenario Based*
Two-week Post-Level III Training for ACAT I/II DoD PSMs

- PSM roles & responsibilities, leadership, proven practices, affordable/effective product support strategies
- Executive-level case studies challenge Product Support Managers with real-world sustainment scenarios
- Students develop and defend creative and comprehensive solutions within their dedicated cohort.
- Use Stakeholder Tactical Engagement Plan (STEP) tool to develop strategies to tackle stakeholder challenges
- Students develop and deliver a sustainment lesson-learned presentation; these current, real-world issues provide opportunities for peer feedback, and in-depth cross-Service communication & problem-solving
- While not mandatory, ACAT III program PSMs may attend if endorsed by their senior executive
- OSD, Service, Industry leaders support each offering; frank & candid discussion on sustainment challenges

Course Overview

- Focus on PSM success fielding & sustaining systems within framework of 10 U.S.C. §2337 & DoD policy
- Interdisciplinary emphasis, including product support, business, contracting and technical topics
- Case studies, simulations, videos, guest speakers, exercises, learner presentations, panel discussions, faculty-led presentations
- Mandated by Principal Deputy ASD(L&MR) “DoD PSM Mandatory Training Requirement” memo (1 Feb 16)
- Course piloted in April 2014, deployed as LOG 365 in August 2014, re-designated LOG 465 in Oct 2015
- Offered quarterly at DAU Ft Belvoir campus
- 322 graduates from 13 course offerings through June 2, 2017
LOG 465 Executive PSM Course

• Verbatim from Recent Graduates:
  – Simply outstanding. When you look at what PSMs are responsible for, and correlate it to what was discussed in less than two weeks was outstanding.
  – Each subject discussed provided a positive learning experience, such as new way to look at or approach a problem. The networking adds tools to the toolbox.
  – This is the best DAU course I have ever taken. All the subjects were very applicable to my job as PSM driving a lot of critical thinking in the PSM world.
  – LOG 465 is the best DAU course I have taken. I would consider attending it again in 2 or 3 years.

• FY17-18 Class Schedule
  – 17-004: 21 Aug - 1 Sep 2017
  – 18-001: 23 Oct - 3 Nov 2017
  – 18-002: 26 Feb - 9 Mar 2018
  – 18-003: 14 - 25 May 2018
  – 18-004: 20 - 31 Aug 2018

• See DAU iCatalog for Details -

“Designed for Senior Managers, there is heavy use of critical thinking-based applications and financial justifications for any implementation decisions”

Nearly 100 Interdisciplinary Product Support-Focused Continuous Learning Modules

**Designing Supportable Systems**
- CLL 008 Designing for Supportability
- CLL 012 Supportability Analysis
- CLL 033 Logistician’s Responsibilities in Tech Reviews
- CLL 019 Technology Refreshment Planning
- CLL 042 Supportability Analysis Techniques, Procedures, Tools
- CLL 043 Green Logistics-Planning for Sustainability
- CLL 045 Designing for Transportability
- CLL 057 LORA - Introduction
- CLL 058 LORA – Theory & Principles
- CLL 119 Technology Refreshment Implementation
- CLL 206 Introduction to Parts Management
- CLE 001 Value Engineering
- CLE 012 DoD Open Systems Architecture (OSA)
- CLE 036 ECPs for Engineers
- CLE 062 Human Systems Integration
- CLE 301 R&M Engineering Overview

**Product Support Affordability**
- CLL 002 DLA Support To the PM
- CLL 007 Lead-Free Electronics
- CLL 013 DoD Packaging
- CLL 016 Joint Logistics
- CLL 017 Introduction to Defense Distribution
- CLL 018 Joint Deployment Distribution Ops Center
- CLL 032 Preventing Counterfeit Parts from Entering DoD Supply System
- CLL 034 US Army SLAMIS
- CLL 037 DoD Supply Chain Fundamentals
- CLL 038 Provisioning & Cataloging
- CLL 062 Counterfeit Prevention Awareness
- CLL 120 Introduction to the DoD Shelf Life Program
- CLL 113 Packaging of Hazardous Materials (Future)
- CLM 044 Radio Frequency Identification
- CLM 200 Item Unique Identification (IUID)
- CLM 201 Serialized Item Management (SIM)
- CLE 040 IUID Marking
- CLE 080 Supply Chain Risk Management (in development)

**Product Support Strategy Development & Execution**
- CLL 003 Logistics Test & Evaluation
- CLL 004 Life Cycle Logistics for the Rest of Us
- CLL 005 Life Cycle Sustainment Plan (LCSP)
- CLL 011 Performance Based Logistics (PBL)
- CLL 015 Business Case Analysis (BCA)
- CLL 020 Independent Logistics Assessments (ILA)
- CLL 036 Product Support Manager (PSM)
- CLL 039 Product Support Requirements ID
- CLL 040 Business Case Analysis (BCA) Tools
- CLE 074 Cybersecurity Across DoD Acquisition
- CLM 017 Risk Management
- CLM 048 Audit Readiness Requirements for DoD

**Product Support Arrangements**
- CLL 022 Depot Maintenance Statute Overview
- CLL 023 Title 10 USC 2464 Core Statute
- CLL 024 Title 10 2466 Limitations on Depot Level Maintenance (50/50)
- CLL 025 Depot Maintenance Interservice Support Agreements
- CLL 026 Depot Maintenance Capacity Measurement
- CLL 027 Depot Source of Repair (DSOR) Determination (Future)
- CLL 029 Condition Based Maintenance (CBM+)
- CLL 030 Reliability Centered Maintenance (RCM)
- CLL 035 O&S Cost Estimating for the Product Support Manager
- CLL 041 Life Cycle Cost (LCC) Analysis Tools
- CLL 048 Product Support Arrangement Funding Strategies (Future)
- CLL 049 Product Support Should Cost Applications (Future)
- CLB 025 Total Ownership Cost
- CLB 040 Should Cost Management
- CLM 021 Introduction to Reducing Total Ownership Costs (R-TOC)
- CLM 032 Evolutionary Acquisition

**Integrated Product Support Elements**
- CLL 004 Life Cycle Logistics for the Rest of Us
- CLL 046 The Twelve IPS Elements

**Product Support Metrics**
- CLL 011 Performance Based Logistics
- CLL 021 Product Support Arrangements
- CLL 031 PBL Contracting Strategies
- CLC 011 Contracting for the Rest of Us
- CLC 013 Services Acquisition

**Supply Chain Management**
- CLL 006 Depot Maintenance Partnering
- CLL 021 Product Support Arrangements
- CLL 031 PBL Contracting Strategies
- CLC 011 Contracting for the Rest of Us
- CLC 013 Services Acquisition

**Maintenance Planning & Maintenance Management**
- CLL 001 Life Cycle Mgmt & Sustainment Metrics
- CLE 016 Outcome-Based Performance Measures

**Technical Data & Intellectual Property**
- CLL 007 Data Management Strategy Development
- CLL 008 Data Management Planning System
- CLL 009 Data Management Rights & Security
- CLL 010 Data Management Protection & Storage
- CLM 017 Risk Management
- CLM 048 Audit Readiness Requirements for DoD
Nearly 100 Interdisciplinary Product Support-Focused Continuous Learning Modules

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- CLL 040 Business Case Analysis (BCA) Tools
- CLL 051 System Retirement, Reclamation, Demil & Disposition
- CLL 059 Sustaining Engineering
- CLE 074 Cybersecurity Across DoD Acquisition
- CLM 017 Risk Management
- CLM 048 Audit Readiness Requirements for DoD

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- CLL 025 Depot Maintenance Interservice Support Agreements
- CLL 026 Depot Maintenance Capacity Measurement
- CLL 027 Depot Source of Repair (DSOR) Determination (Future)
- CLM 039 Reliability Centered Maintenance (RCM)
- CLM 056 Software Sustainment

**Maintenance Planning & Maintenance Management**
- CLM 038 Corrosion Prevention & Control Overview

**Technical Data & Intellectual Property**
- CLL 004 Life Cycle Logistics for the Rest of Us
- CLL 046 The Twelve IPS Elements

**Integrated Product Support Elements**
- CLM 071 Introduction to Data Management
- CLM 072 Data Management Strategy Development
- CLM 073 Data Management Planning System
- CLM 074 Tech Data & Computer Software Rights
- CLM 075 Data Acquisition
- CLM 076 Data Markings
- CLM 077 Data Management Protection and Storage
- CLE 012 DoD Open Systems Architecture
- CLE 068 Intellectual Property & Data Rights
ACQuipedia

- Topically-based
- 401 Articles
- 120 Life Cycle Logistics Articles covering topics spanning system life cycle
- Definitions, overview, policies, guidance, tools & training
- Direct alignment with LOG CL Modules

https://shortcut.dau.mil/acq/acquipedialoga
Five Primary Product Support Communities of Practice:
Logistics, PBL & Additive Manufacturing, DMSMS & Ammo

https://shortcut.dau.mil/cop/log

https://www.dau.mil/cop/pbl/

https://shortcut.dau.mil/CoP/ammo

https://shortcut.dau.mil/CoP/dmsms
Additive Manufacturing Community of Practice (AM CoP) at https://acc.dau.mil/am
  - Interdisciplinary focus - logistics, manufacturing, engineering, acquisition law

Additive Manufacturing ACQuipedia Article

Twenty-six Additive Manufacturing training video vignettes in DAU Media Library

Aligned & Integrated Suite of DoD Product Support Guidance

...Reinforced by Portfolio of Targeted DAU Learning Assets

Overarching Policy: DoDI 5000.02, Enclosure 6 & DoD Life Cycle Sustainment Plan (LCSP) Outline

Key Players: product support managers, life cycle logisticians, program managers, systems & sustaining engineers

Common Themes: affordability, effectiveness, integration, outcomes, life cycle management

Focus: crafting & executing well-thought out, affordable product support strategies to meet warfighter readiness & cost requirements


Life Cycle Sustainment Plan (LCSP)
Product Support Strategy Documentation

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Overarching Policy:
- DoDI 5000.02
- Enclosure 6
- DoD Life Cycle Sustainment Plan (LCSP) Outline

Key Players:
- Product support managers
- Life cycle logisticians
- Program managers
- Systems & sustaining engineers

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- Affordability
- Effectiveness
- Integration
- Outcomes
- Life cycle management

Focus:
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Questions?
BACK-UPS
Targeted DoD Product Support Resources

**Tools & Resources**
- Logistics Community Gateway [https://www.dau.mil/training/career-development/logistics/](https://www.dau.mil/training/career-development/logistics/)
- ACQuipedia [https://shortcut.dau.mil/acq/acquipedia](https://shortcut.dau.mil/acq/acquipedia)
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- Additive Manufacturing Community of Practice (AM CoP) [https://shortcut.dau.mil/CoP/am](https://shortcut.dau.mil/CoP/am)
- DMSMS Knowledge Sharing Portal (DKSP) [https://shortcut.dau.mil/CoP/dmsms](https://shortcut.dau.mil/CoP/dmsms)
- Product Support Key References [https://shortcut.dau.mil/JST/productsupport](https://shortcut.dau.mil/JST/productsupport)
- Logistics & Sustainment Director’s Blog [https://go.usa.gov/xXaF4](https://go.usa.gov/xXaF4)

**Guidebooks**
  - Product Support Manager’s (PSM) Guidebook [https://shortcut.dau.mil/JST/psm-guidebook](https://shortcut.dau.mil/JST/psm-guidebook)
  - Defense Acquisition Guidebook (DAG) Chapter 4 [https://www.dau.mil/tools/dag](https://www.dau.mil/tools/dag)
  - DMSMS Guidebook (SD-22) [https://shortcut.dau.mil/JST/dmsms-guidebook](https://shortcut.dau.mil/JST/dmsms-guidebook)
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<td>CLL 024</td>
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# Integrated Suite of Workforce-Focused Life Cycle Logistics Learning Assets

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| Life Cycle Logistics Training Courses | • 13 Logistics Training Courses (5 Classroom, 8 Web-Based) | • 25,687 LOG Course Graduates FY16  
• 306,143 LOG Graduates (FY05-16) | [http://icatalog.dau.mil](http://icatalog.dau.mil) |
| Life Cycle Logistics Continuous Learning Modules | • 54 Logistics Continuous Learning Modules | • Focused web-based training  
• 1-4 hours in duration | [http://icatalog.dau.mil](http://icatalog.dau.mil) |
| Logistics Community of Practice (LOG CoP) | • Key References, IPS Elements, PBL, PSM, Analysis & Assessment, Tools & Resources, Professional Development | • Most active CoP on ACC of 48 (page visits, members, content) | [https://shortcut.dau.mil/CoP/log](https://shortcut.dau.mil/CoP/log) |
| Performance Based Logistics Community of Practices (PBL CoP) | • PBL Basics, FAQ, Policy, Guidance  
• Results, Awards, Articles  
• Training, Tools & Other Resources | • Interdisciplinary  
• Linked to, but not part of LOG CoP  
• Used to demo SharePoint migration | [https://shortcut.dau.mil/CoP/pbl](https://shortcut.dau.mil/CoP/pbl) |
| Additive Manufacturing (3D Printing) Community of Practice (AM CoP) | • Processes & Procedures,  
• Organizations & Consortiums,  
• Reports, Articles & Papers  
• Professional Development | • Initially fielded as part of LOG CoP  
• Redeployed as new stand-alone/interdisciplinary CoP in March 2016  
• Nov-Dec Issue of AT&L magazine | [https://shortcut.dau.mil/CoP/am](https://shortcut.dau.mil/CoP/am) |
| Logistics ACQuipedia Articles | • 119 Logistics articles  
• Largest portfolio of articles of any community (29% of total) | • Each article links to or supports at least one course or CL module | [https://dap.dau.mil/acquipedia](https://dap.dau.mil/acquipedia) |
| Product Support Analytical Tools Database (JST) | • Profiles over 475 government & commercial tools used to facilitate DoD product support decisions  
• Possible future expansion to all acquisition tools | • Provides description, processes, Service(s), IPS elements supported & whether there is a cost for use | [https://shortcut.dau.mil/JST/psa-tools](https://shortcut.dau.mil/JST/psa-tools) |
| Product Support Strategy Development Tool (JST) | • Information, resources & references for each step of 12-Step DoD Product Support Strategy Process Model | • Aligns with DoD PSM Guidebook  
| DoD Integrated Product Support Implementation Roadmap (JST) | • List View: key activities & outputs required to develop a comprehensive product support package  
• Timeline View: product support activities across life cycle | • Sortable by IPS Element  
| PBL Job Assessment Tool (JST) (In Development) | • Measures adherence to DoD PBL tenets  
• Helps programs assess PBL support strategy strengths, weaknesses & opportunities for improvement | • Aligns with other DAU Tools, Guidebooks, ACQuipedia articles, CL Modules, LOG 235/340 classes | In Development |
| Product Support Business Model (PSBM) JST | • Depicts governmental & integrated industrial base activities for PSMs implementing product support arrangements | • Outlines relationships between Warfighters, PM, PSM, PSIs & PSPs | [https://shortcut.dau.mil/JST/psbm](https://shortcut.dau.mil/JST/psbm) |
| Logistics Center Director’s Blog | • Focus on product support, logistics, workforce, policy, leadership, DAU learning assets, professional development | • Nearly 1,100 posts since Aug 2009 | [https://go.usa.gov/xXaF4](https://go.usa.gov/xXaF4) |
| Published Articles | • 31 articles written by DAU Logistics faculty since FY09 | • Articles published in professional & DoD publications such as Defense AT&L Magazine & Defense ARJ | Varies |
Logistics Functional Area Gateway
https://www.dau.mil/training/career-development/logistics/

- **Menu & Operational Status**
  - DAU Regional Locations & Colleges
  - Training and On-line Resources
  - Primary Logistics Resources
  - Product Support References & Tools
  - Product Support Policy & Guidance

- **Rotator Announcements**

- **Logistics Quick Links**
  - 13 Training Courses & 54 CL Modules
  - 5 Communities of Practice
  - Ask-a-Professor
  - 119 LOG ACQuipedia Articles
  - LOG Certification Standards
  - Latest News

- **Logistics Director’s Blog**

- **Contact Information & Feedback Link**
DAU Logistics Director’s Blog

- DAU Portal
  https://www.dau.mil/

- Logistics Gateway
  https://www.dau.mil/training/career-development/logistics/

- Logistics Blog
  https://go.usa.gov/xXaF4

Nearly 1,100 Posts Since Aug 2009 Launch
Every DAU Life Cycle Logistics Learning Asset Aligns Under at Least One of these Areas*

- Designing & Developing Supportable Systems
- Product Support Strategy Development & Execution
- Integrated Product Support (IPS) Elements
- Maintenance Planning & Maintenance Management
- Technical Data Management & Intellectual Property
- Supply Chain Management
- Product Support Arrangements
- Product Support Affordability
- Product Support Metrics

*See 7-16 Oct 16 LOG Blog Posts at https://go.usa.gov/xYaF4 for Details

Integration Across the Life Cycle, Across Functional Domains, Across the ALM & Most Importantly... in Support of your Professional Development & Program Success
## LOG 465 Week #1

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<td>PSMs and Product Support Analysis</td>
<td>Millennial Perspective [Sam Parks, DAU]</td>
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# LOG 465 Week #2

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<td>Leading a Product Support Integrator</td>
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