



## OFFICE OF THE DEPUTY ASSISTANT SECRETARY OF DEFENSE SYSTEMS ENGINEERING

### System of Systems Engineering Collaborators Information Exchange (SoSECIE)

December 19, 2017  
11:00 a.m. to Noon Eastern Time

#### Applying System-of-System Types to Federal Shared Services

*Presenters: Ms. Marla Ozarowski and Mr. CJ Takacs  
The MITRE Corporation*

#### Abstract

The “Comprehensive Plan for Reforming the Federal Government and Reducing the Federal Civilian Workforce” directs agencies to streamline mission-support functions such as IT, acquisition, financial management, human resources, and real estate by leveraging intra-agency and inter-agency shared services/centers of expertise. A priority for the past three Administrations, and built on the Government Performance and Results Modernization Act of 2010, government-wide shared services are intended to strategically expand high-quality, high-value shared services to improve performance and efficiency throughout government. This presentation discusses MITRE’s work on applying system of systems (SoS) principles to the management and oversight of government-wide shared services.

#### Biographies

Ms. Ozarowski is a member of the Systems Engineering Technical Center in MITRE’s Center for Connected Government (CCG). She has over 38 years of experience working with business and IT organizations to implement strategic change. Ms. Ozarowski has worked on shared services and outsourced services with Federal agencies that include OMB, GSA, Treasury, Department of Veterans Affairs, and the United States Mint, and has led Federal cross-agency working groups to develop common business processes and data. Prior to MITRE, she spent 30 years in the private sector, working with companies in the technology, telecommunications, financial, and information management sectors. Her areas of specialization include program management, transition management, organizational change, technology adoption, and COTS/custom system implementation. Ms. Ozarowski has a B.S. in Applied Mathematics/Computer Science and a B.S. in Business Administration from the University of Missouri.

Mr. Takacs is a member of the National Economic and Financial Systems Department in MITRE’s Center for Connected Government (CCG). He has over 25 years of experience working with government business and IT organizations to implement large-scale integrated systems. Mr. Takacs has worked on shared services and outsourced services with federal

agencies that include OMB, GSA, Treasury and the United States Mint, as well as engagements with the Internal Revenue Service (IRS), Financial Crimes Enforcement Network, Department of the Navy, Office of the Comptroller of the Currency, Customs and Border Protection and the Securities and Exchange Commission. Areas of specialization include large-scale systems integration, full life-cycle implementation, requirements engineering, systems engineering, data integration and management, data warehousing and analytics, entity resolution, security and privacy, COTS/custom systems implementation, evaluation and assessment, and test planning and execution. Mr. Takacs has a B.S. in Computer Science and an M.B.A. in Finance from the University of Georgia.